

## TRANSIENT VACATION RENTAL COMPLAINTS

Occasionally someone may experience a problem with a renter or owner of a Transient Vacation Rental Unit. Most common complaints are in reference to noise, parking, trash or destruction of property. The Licensing and Enforcement Office is concerned with all complaints about transient rental units. The complaint may involve renters or the owner of the unit. All written complaints will be investigated by the office to determine the extent of any violation of laws or ordinances.

If the complaint involves disorderly subjects or an immediate threat to life, you should contact a law enforcement agency immediately. If the complaint is non-life threatening, you should contact the rental agency managing the property. You may also contact law enforcement for loud music, vehicles blocking the roadway, etc. after contacting the rental agency. You should also contact this office to register the complaint. The complaint and outcome of the investigation will be kept on record with the Licensing and Enforcement Office.

Complaints should be filed in writing to the Licensing and Enforcement Office.

A [compliant form](#) has been provided for your convenience. Print and complete the form then mail or fax to:

**Garrett County Licensing and Enforcement**  
**203 S. Fourth Street, Room 210**  
**Oakland, MD 21550**

**Fax (301) 334-5023**